



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

29th January 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/01/07.

You requested the following information:

Can you list for me all complaints lodged by residents against the service about excessive noise from ambulances or inappropriate use of sirens in Sussex in a) 2015, b) 2014 and c) 2013 listing the location of each complaint?

We have only had four complaints about siren noise in Sussex since 2013, and they are listed below, showing the date the complaint was opened and the town in which the siren noise occurred.

| Opened | Town |
|------------|------------|
| 08/05/2013 | Hastings |
| 14/04/2014 | Angmering |
| 19/08/2015 | Brighton |
| 04/12/2015 | Eastbourne |

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust